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TO WHOM IT MAY CONCERN

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Approved Clinician Testimony

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Miles France is an outstanding and progressive clinician. He has just completed an 18 month, Approved Clinician pilot project; disappointingly, this role was not regularised into a substantive post, purely for financial reasons. In providing this testimony, I can confirm have that I have worked more closely alongside him for the past four years.


Miles has a proven track record of delivering exceptional clinical practice, training and consultation locally. This includes an expertise in working with mentally disordered offenders and services users with a personality disorder, plus an in-depth knowledge of Section 136/17a of the Mental Health Act. His work as an Approved Clinician / Responsible Clinician also received critical acclaim within Norfolk & Suffolk Foundation Trust, led to him being invited to join the regional Approved Clinician panel and a dialogue has been established with the Principal Social Worker (adults) at the DH.

Miles is a dynamic and responsive senior clinician, who is totally committed to developing high quality outcomes with and alongside service-users. He overcame significant initial resistance from some Consultant Psychiatrists within central Norfolk, who subsequently acknowledged the benefits of this innovative service. Other formal and anecdotal feedback confirms that CMHT and acute services' staff felt incredibly supported, when taking positive risks with a very vulnerable group of service-users (Miles predominantly worked with service-users who were subject to Supervised Community Treatment, during the AC pilot). His flexibility to consider all determinants of improved mental health led to some outstanding KPI results covering a range of healthcare outcomes and a compelling business case (substantially reduced bed occupancy levels). Other feedback from hospital managers and service-users has been equally positive and, following his nomination by the Director of Nursing, he was shortlisted for a national NHS leadership award.

As a psychotherapist, I am impressed by Miles' commitment to psychologically informed treatment and care pathways. All practice is evidence based, systemic and inclusive. He works collaboratively with all staff, assimilating a range of diverse views but, ultimately, being able to make autonomous decisions which benefit service-users. Although he is a recognised authority who is actively consulted about a range of clinical and good practice issues, Miles is not adverse to seeking timely advice from other colleagues outside in areas outside of his expertise. His integrity and sensitivity are integral features of his sound clinical practice.

I am delighted to support his phased move into private practice. I have no doubt that his new company – Miles France Associates – will achieve suitable acclaim, in due course.

Yours sincerely



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