

Norfolk and Waveney

Mental Health Partnership

NHS Trust

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The contents of this document are confidential

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To Whom It May Concern:

I write in support of the award of the Advanced Award in Social Work for Miles France.

This is a personal commendation that is based upon team working with Miles France for a continuous period of nine years.

Seven years prior to integration Miles became a regular member of the Community Mental Health Team. It was immediately evident that he brought an additional assessment and management perspective. He is holistic, inclusive, his breathe of knowledge exceptional in Health and Social legislation, policy and practise and he can translate this into comprehensive and sophisticated assessment and management strategies. This has been particularly evident and he has had directed to him cases involving particularly treatment resistant individuals, complex and dual diagnoses and individuals with personality disorder as well as cases involving complaint and litigation. He is particularly skilled in the management of enduring risk.

Miles has shared these skills with other Team members and within Social Services he has brought these skills to bear in the training and mentoring of risk assessment, identifying and supporting trainees in the ASW Training Programme and in his training of statutory services including the Police in Mental Health legislation and policy.

Miles clinical skills are exemplary and particularly impressive is his capacity to engage difficult to manage individuals in a rapport and Care Management package. He is able to generate care packages that bring about manifest change in individuals wellbeing, functioning and risk. Miles clinical skills have been brought to bear in the request that he review and monitor the Trusts out of area placements in PICU and low secure provision.

Miles knowledge and understanding and skill in practical application of Mental Health legislation is of an exceptionally high standard. It is evident in the construction of the ASW Practice Manual that he has developed. This is a manual relating to capacity and Mental Health legislation and policies with referenced explanations and directions for high quality implementation. In addition, Miles has set up the North Walsham Criminal Diversion Scheme and Support.

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Miles France

In Miles work with complex cases it is evident that he practises a high level of probity, managing boundaries with clients and families and staff. This has resulted in complex cases directed to him. He has a clear vision and priority of his duties and responsibilities. This has been evident in Miles taking forward the evidence for and the evaluation of concerns relating to child abuse in a private hospital that lead to partial de-registration of St Luke's.

I unreservedly recommend Miles France for the Award.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'W. S. Crook', written in a cursive style.

Dr William S Crook
Consultant Psychiatrist